

HOW DOES HEALTHADVOCATE SUPPORT EMPLOYERS?

This month communication spotlights **HealthAdvocate**, which can be a very beneficial resource to both you and your employees. **HealthAdvocate** is an independent company, not associated with Highmark or UPMC, whose goal is to save its members time and money while helping them to find the right care at the right time. This organization is staffed with well-educated benefits and claims specialists, licensed professional counselors, registered nurses, social workers, and doctors who will help you, your employees, and their families navigate the healthcare and insurance maze for **FREE**.

How Does HealthAdvocate Help My Employees?

Offering **HealthAdvocate** as a benefit shows current and future workers you care about the health and well-being of them and their family. This company provides several services to help ease the burden and confusion that the healthcare industry brings today. Below are some areas in which the team of advisors can help you and your employees:

- ✓ Answer Questions Regarding the Consent Decree, Healthcare, Network Providers, Insurance, etc.
- ✓ Research Health Insurance Plans to Help Them Pick the Best Plan for Them (and Their Family)
- ✓ Work with Insurance Companies to Resolve Billing Issues or Insurance Claims
- ✓ Find a New PCP
- ✓ Assist in Transferring Medical Records
- ✓ Schedule Appointments/Tests
- ✓ Explain Medical Conditions, Illnesses, and Medications

How Does HealthAdvocate Help Me as an Employer?

During the work week, **HealthAdvocate** keeps your employees focused and less stressed about upcoming changes with the Consent Decrees between Highmark and UPMC, which allows for more productivity. **HealthAdvocate** can be a key resource to assist your employees with questions pertaining to the Consent Decrees, finding an in-network healthcare provider or facility, or transferring medical records (if needed) during the upcoming annual enrollment period. This way, you won't need to be an intermediary between your employees and your service providers... that is **HealthAdvocate's** job.

With the services provided by **HealthAdvocate**, your employees will feel a sense of relief knowing they are not going through these changes alone and will have someone to help them with the transition.

If you have questions, please contact your Client Managers:

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